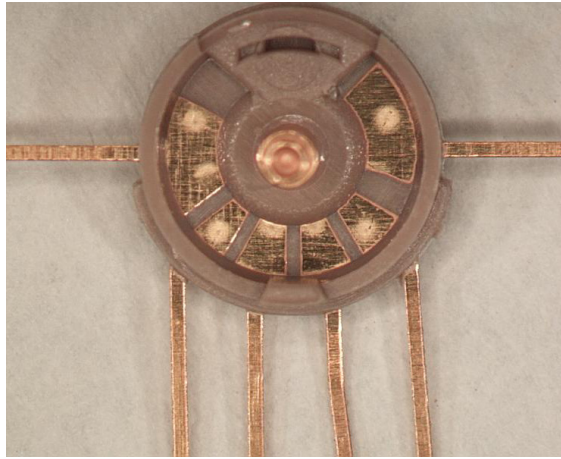


Technical Bulletin



New Terminal Material on SA Switch Series SA 16-27

Sonion's quality philosophy continuously adds more value to our products for the purpose of exceeding market quality requirements.

Therefore, we are pleased to announce that we have achieved a more reliable SA switch series by changing to a new contact terminal material (CuNiZn, gold flash plated).

This optimization of the terminal material adds value to your patient's hearing aids by, being more reliable and resistant to day-to-day environmental exposure from the end-user.

The change in material can not be visually identified, as it appears similar to the previous material (gold plated). This improved material has been gradually implemented since week 01/2006. Consequently, all terminals in the SA16-27 series being ordered today have completely changed over to the superior material. This improvement will have no influence on the part numbers that you order today.

This improvement/upgrade has been specifically qualified for the SA-switch series according to our internal Sonion Qualification Procedures.

Please do not hesitate to contact us, should you have any questions or need further information regarding the above. You may also contact your local Sales Representative for electromechanical components or sonion.cqs@sonion.com

Dan Lundahl
Quality Manager
Medical Division